**Ideation Phase**

**Define the Problem Statements**

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| Date | 19 September 2022 |
| Team ID | PNT2022TMID39941 |
| Project Name | Project-Smart solutions for railways. |
| Maximum Marks | 2 Marks |

**Customer Problem Statement Template:**

The requirement form the customer is got and the requirements about the courseregistration are defined. The requirements are analyzed and defined so that is enables thestudent to efficiency select a course through registration system.

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| **Problem Statement (PS)** | **I am (Customer)** | **I’m trying to** | **But** | **Because** | **Which makes me feel** |
| PS-1 | A traveller | book train tickets on my phone. | It takes long time to booked. | The server has to be down. | disappointed |
| PS-2 | A traveller | Go to Mumbai . | The train is too late,the punctuality of the train is too poor . | I couldn’t reach my destination on time. | disappointed |